

Singing Rooster & Wholesale Customer (“Customer”) agree to these terms:

Rules are subject to change without notice. These rules are current as of May 2019.

Wholesale customers receive wholesale pricing on Singing Rooster coffee, chocolate, art.

Wisconsin wholesale customers must submit via email a PDF of a Certificate of Exempt Status Number or Seller’s Permit/Use Tax Certificate Number .

We provide a 50% discount off Suggested Retail Price for art and ~ 30-35% discount on food.

Easy online ordering at: singingrooster.org

- Minimum art orders = \$199
- Minimum coffee orders = 24 units (prices as low as \$6.95)
- Minimum chocolate/nibs orders = \$96
- Low Minimum = \$199 (net 30) Past due invoices = 1.5% late fee
- Flat ship = \$20

*Additional shipping charges apply for Alaska, Hawaii, U.S. Territories

Typical Timeline for Coffee : we keep our coffee inventory low on purpose. Fresh product sells faster! If you're in a hurry (placed an order late) and allow substitutions, we can ship within 48 business hours of your order. For orders with 5 pound bags, we only roast those to order and therefore take longer to fulfill orders. We do our best to ship orders within 72 business hours; FedEx takes from 1 business day (you're close to our Wisconsin roastery) up to 4 business days (West coast & Florida).

Shipping scenario: you live in Miami and order on a Monday. We do our best to give to FedEx or USPS by Thursday. FedEx takes 1 business day to deliver close to Wisconsin, 4 if you're farther away (Florida receives goods 7-8 business days after ordering).

Typical Timeline for Art : we stock products in our Wisconsin warehouse. We do our best to ship orders within 48 hours; FedEx takes from 1 business day (you're close to our Wisconsin warehouse) up to 4 business days (West coast & Florida).

Backorders on Art require several weeks (each piece is handmade and transports from Haiti). Please arrange for backorders or super big orders by emailing wholesale@singingrooster.org

Free marketing materials ship with any order. You must add them to your cart before checking out: brochures, blank fliers (write your own message on colorful stationery), How Haitian Art is made poster + 6 posters that tell your customers of our commitment to fair trade principles.

Create an account today:

register an account (upper right hand corner of every page on site: www.singingrooster.org) — make sure to include your nonprofit / company name if that applies

next, **forward the email you receive to info@singingrooster.org**; if we don't have questions, we'll email you directions on how to access wholesale goodies — quick order sheets, new art catalog flip book, pricing etc.

registration/login allows you to track past orders, print invoices, set different ship-to addresses etc.

Invoicing? If you're a good customer, YES we'll invoice (net 30— we're small, so you'll remember / won't need a reminder). When you check out, select "pay by check" option. Then you need to send an actual check or "send money to friend" via paypal: donate@singingrooster.org

A net-30 account provides 30 days credit from date on invoice.

***A monthly 1.5% fee is added (compounded) to outstanding invoices / late payments**

The individual or corporation establishing the account accepts all financial responsibility for the account.

Orders placed may be shipped to another address (other than the account's primary address) during checkout.

Singing Rooster products may be resold online.

Please know, we have photos and text available on our website formatted for social media. Copy & paste, easy peasy. Customers must credit Singing Rooster for product or artisan images and stories used from Singing Rooster catalogs or Singing Rooster.org

Customers are permitted to use the name "Singing Rooster" in advertising or other promotion related to the sale of these products. However, the Customer cannot use the name "Singing Rooster" in the title of their business, organization, or enterprise.

We appreciate your business! We thank you for helping to share the beautiful goods that come directly from small producers in Haiti.



Questions? 608-721-0622 or wholesale@singingrooster.org